

DATE ARRIVED	TIME
/ /	:

REQUIRED

PLEASE READ

**MINIMUM INSPECTION FEE OF \$ 100.00** will apply to the first 45 minutes of all service requests.

**NO MAXIMUM CHARGE IS IMPLIED** and in the case you would like to limit the repair costs, you must specify this limit in the appropriate section below. Where no limit is specified by the customer, our technician will contact you only when they believe reasonable costs (at the technician's discretion) are likely to be exceeded.

Where our technical staff believes that the goods are not economic to repair, the customer will be contacted and work suspended until further repairs are authorised by the customer.

By completing this form the customer also agrees to pay all costs associated with the work performed as requested on this form.

Customers will be bound to our regular terms of trade, including both our Disposal of Uncollected Goods and Retention of Unpaid Goods clauses as published on our website at <http://www.macro.net.nz/terms.asp>.

CUSTOMER CONTACT DETAILS	ITEM TO BE SERVICED
NAME (REQUIRED)	MAKE
ADDRESS (REQUIRED)	MODEL
	SERIAL #
SUBURB / CITY	APPLE ID
PRIMARY PHONE	APPLE PASSWORD
ALTERNATE PHONE	DEVICE PASSWORD <b>REQUIRED</b>
EMAIL ADDRESS	

**URGENT** THIS JOB WILL BE PLACED IN TO A HIGH PRIORITY QUEUE  
A \$ 50.00 FEE WILL APPLY IN ADDITION TO OTHER COSTS

WHAT IS WRONG WITH YOUR DEVICE

Failure to sign this panel will result in delays to the commencement of this service request.

<b>Consent to perform work as detailed herein. Customer's acceptance of terms of trade.</b>	<b>REQUIRED</b>
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Customers or Agents Signature **REQUIRED AT TIME OF REQUEST**

GOODS RECEIVED FROM CUSTOMER			OTHER ITEMS
<input type="checkbox"/> Computer	<input type="checkbox"/> Power Cables	<input type="checkbox"/> External Hard Drive	
<input type="checkbox"/> Charger	<input type="checkbox"/> Data Cables	<input type="checkbox"/> USB Flash Drive	
<input type="checkbox"/> Bag	<input type="checkbox"/> System discs	<input type="checkbox"/> Mobile Data Device	

<b>Limit Repair Costs</b> <small>Or advise when likely to exceed the stated value.</small>	<input type="checkbox"/> Estimate	<input type="checkbox"/> Confirm \$	COMPLETED / / @ :	INVOICE REFERENCE <input type="checkbox"/> PRINT <input type="checkbox"/> EMAIL
	<input type="checkbox"/> Quote	<input type="checkbox"/> Accept <=		
\$	\$		CUSTOMER CALLED / / @ :	\$

LANDLINE  MOBILE  SPOKEN TO  MSG LEFT

<b>COMPLETION OF SERVICE</b> I acknowledge that the services requested above have been completed and I agree to pay the invoice associated with this service in full and without delay.	
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JOB CODE	Customers or Agents Signature <b>REQUIRED ON COLLECTION</b>
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TECHNICIAN	NOTES		OS
			RAM
			HDD
			VOLUME
<input type="checkbox"/> Non disclosure <input type="checkbox"/> Post cleanup			
07:00am	15		
	30		
	45		
08:00am	15		
	30		
	45		
09:00am	15		
	30		
	45		
10:00am	15		
	30		
	45		
11:00am	15		
	30		
	45		
12:00pm	15		
	30		
	45		
1:00pm	15		
	30		
	45		
2:00pm	15		
	30		
	45		
3:00pm	15		
	30		
	45		
4:00pm	15		
	30		
	45		
5:00pm	15		
	30		
	45		
6:00pm	15		
	30		
	45		
7:00pm	15		
	30		
	45		
8:00pm	15		
	30		
	45		

JOB CODE